


Avyukta Intellicall

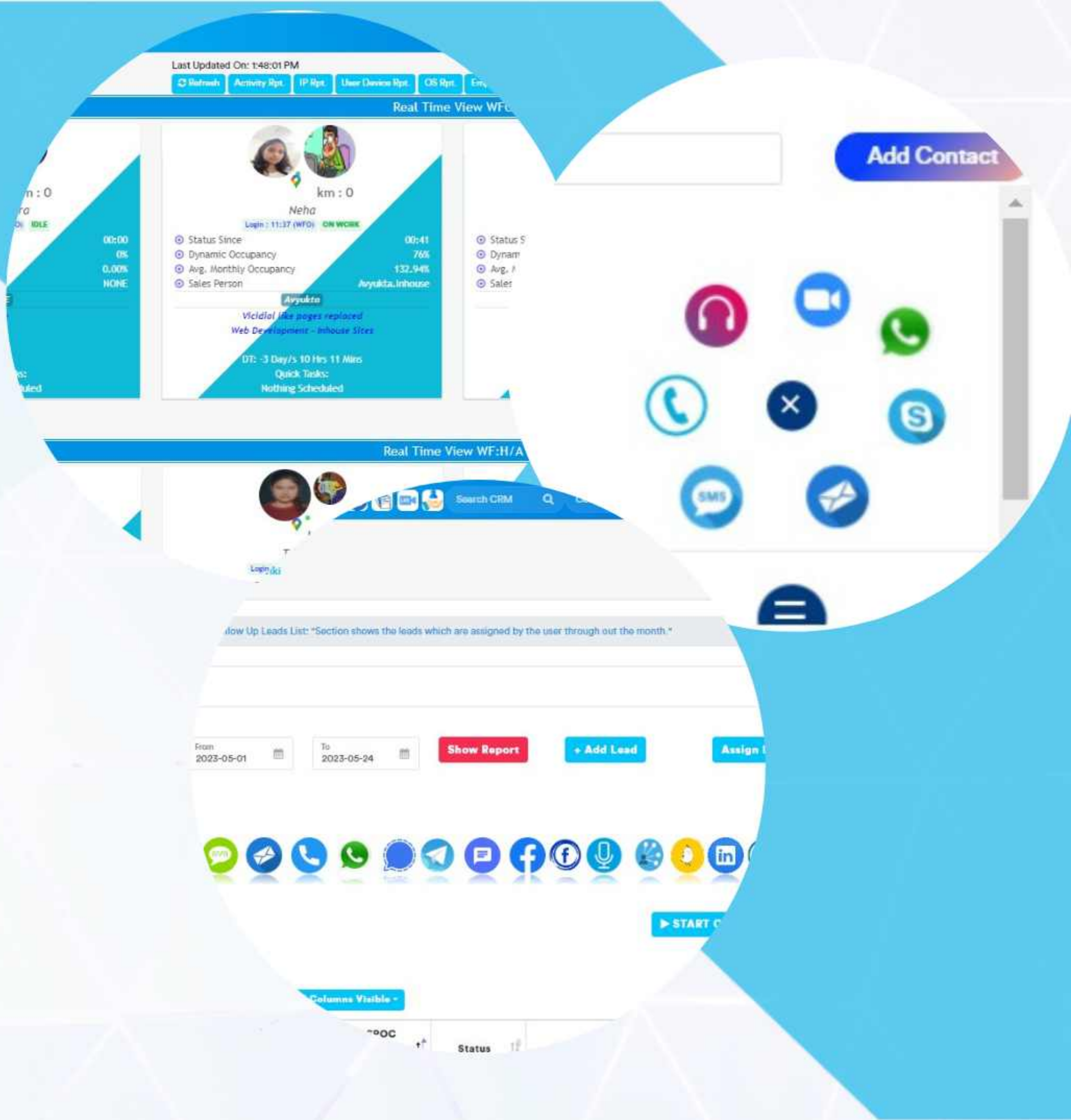
Dialer Software | VoIP | CRM | IVR | Software

 89 , DCM Ajmer Road , Jaipur
Rajasthan, India, 302021

 INDIA:+91-856-0000-600
USA: +1-408-791-3820

 leads@dialerindia.com
support@dialerindia.com

 www.dialerindia.com
www.dialerphilippines.com
www.avyuktacrm.com





Who We Are

Started in 2008

Avyukta Intellicall Consulting Pvt. Ltd. is a leading global call center and software service provider. With a strong track record, we have assisted over 1500 businesses in establishing and optimizing their call centers. Our comprehensive range of services includes top-notch product applications, software solutions, and customized CRM development units.



Mission

Our mission is to empower companies worldwide to expand their global presence and thrive with our cutting-edge software and services.

Vision

At Avyukta Intellicall Consulting Pvt. Ltd., we are committed to fostering long-term relationships with our clients by consistently delivering A+ class services and solutions.

Commitment to Excellence:

Excellence is at the core of everything we do. We are committed to delivering the highest quality dialer and software services that exceed your expectations.

Mission, Vision, and Commitment to Excellence:

What We Offer



Industry Experts



All Possible Techno-commercial Models



24 x 7 x 365 Support



72 hours Refund Policy



Free Demo

1 CALL CENTER SOLUTIONS

- GSM/PRI-based
- Dialer for Domestic Set Ups
- VoIP Based Dialer for International
- Call centre setups

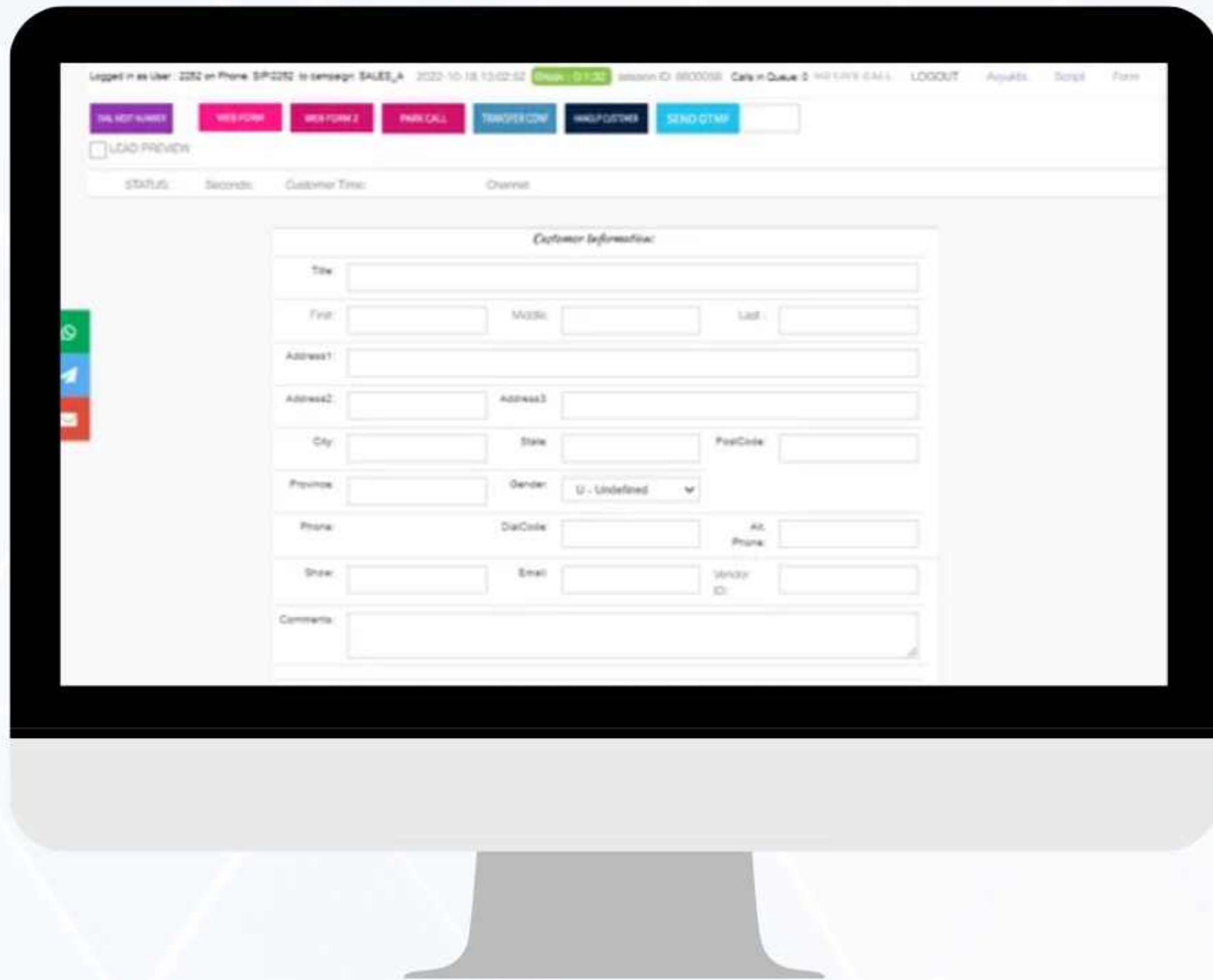
2 CTI/Hardware

- GSM Gateway
- PRI Card
- IP Phones
- USB Headsets
- Other Hardware needed for Call Center Setups

3 SOFTWARE SOLUTIONS

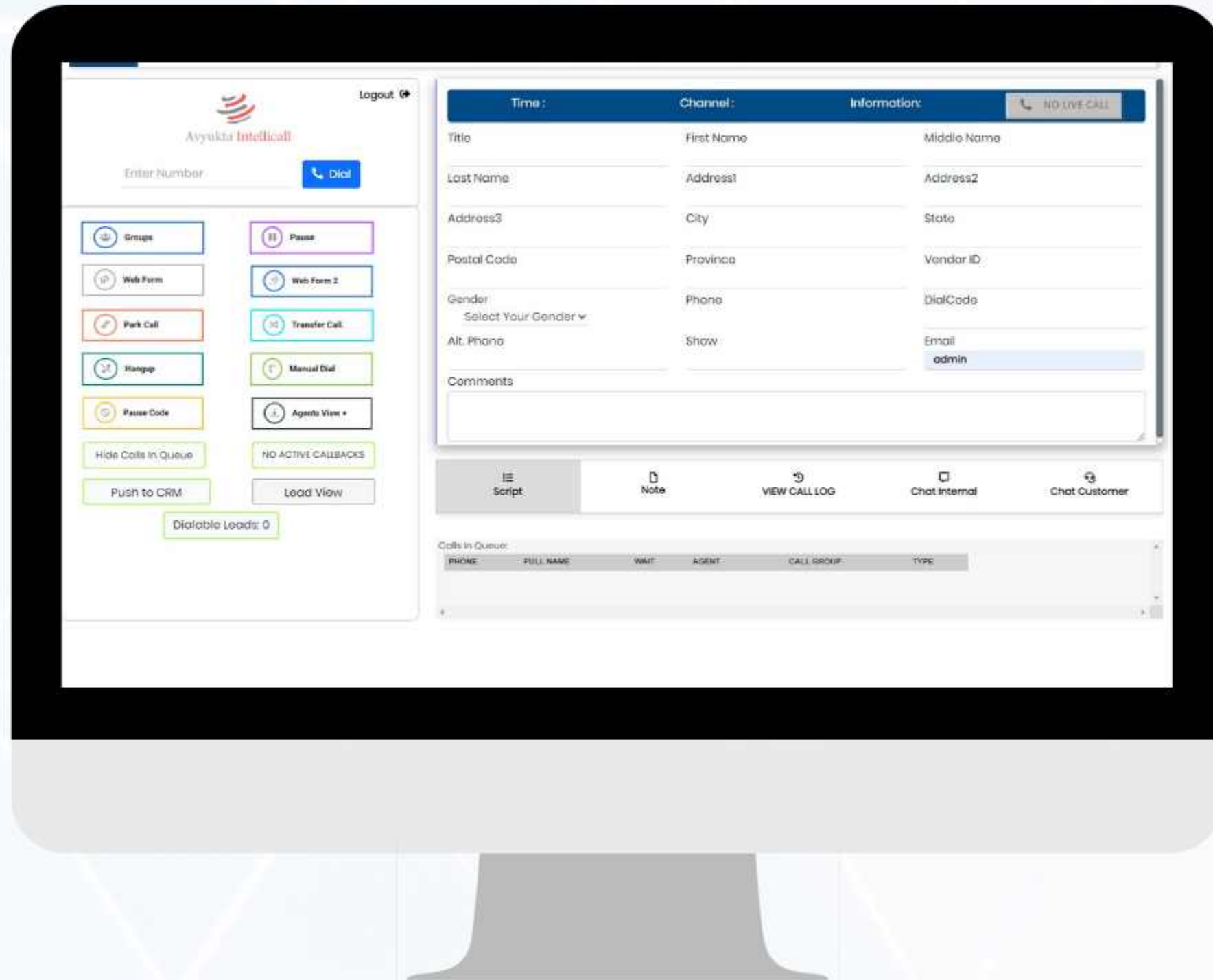
- App Development (Android, iOS, Web)
- Website Development
- API Integration
- E-commerce
- CRM

Avyukta e-Call Basic Dialer Module



- ✔ Reports and Recordings
- ✔ 24X6 Support NOC tenure Additional
- ✔ Paid Per Hour Support
- ✔ Only Capex Models
- ✔ Customization on demand

Avyukta e-Call Advanced Dialer Module



- ✓ Avyukta e-call Dialer with advanced features and easy-to-use
- ✓ OTP for Leads,
- ✓ Reports and Recordings for security
- ✓ On event maintenance Triggering Optional Cluste ring / Load Balancing / Custom Email and SMS API Integration / CRM Integration
- ✓ WebRTC included
- ✓ Number Masking for lead protection
Automated TL with alarms

Avyukta e-Call Dialer + Voip Mins Module

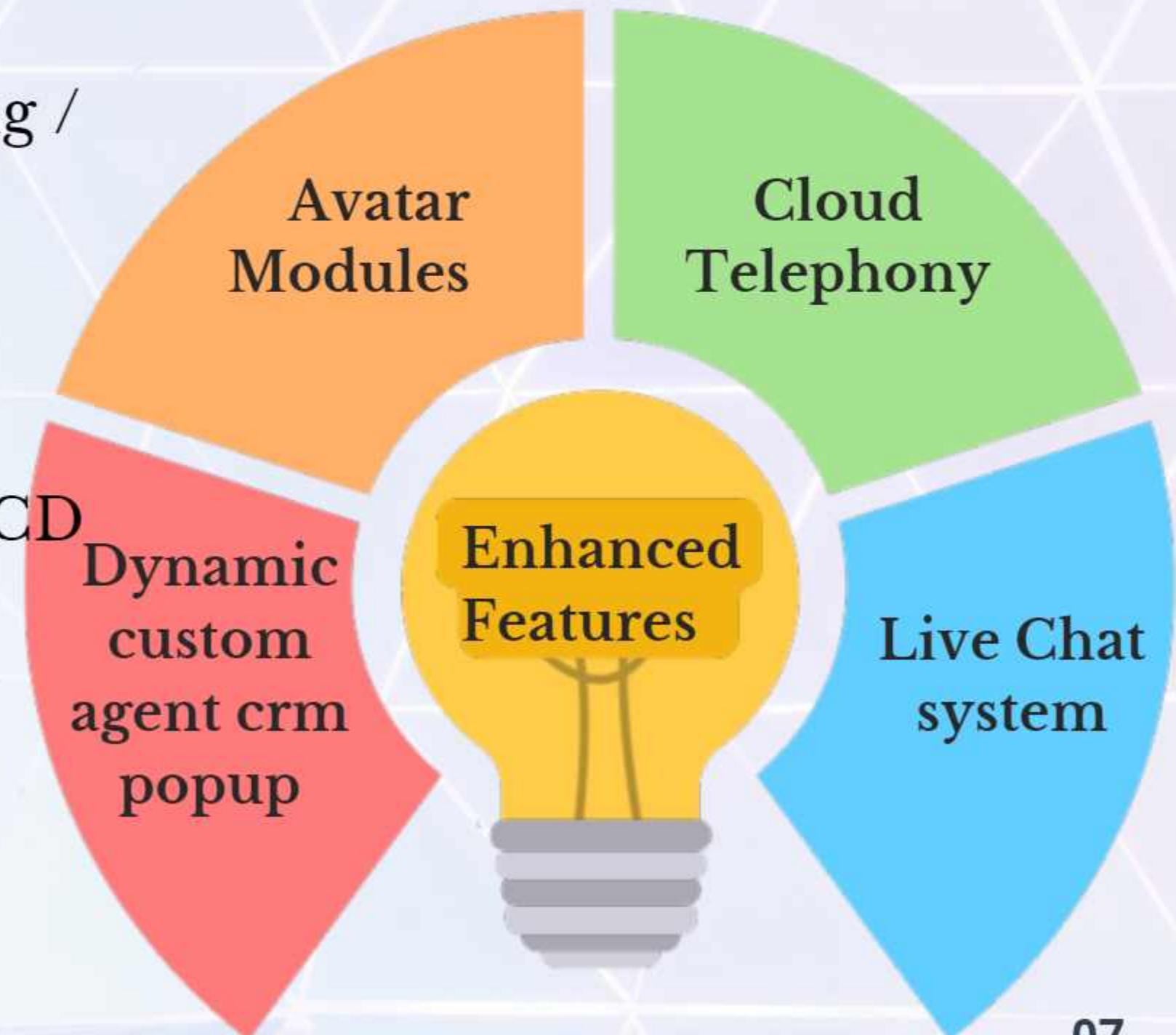


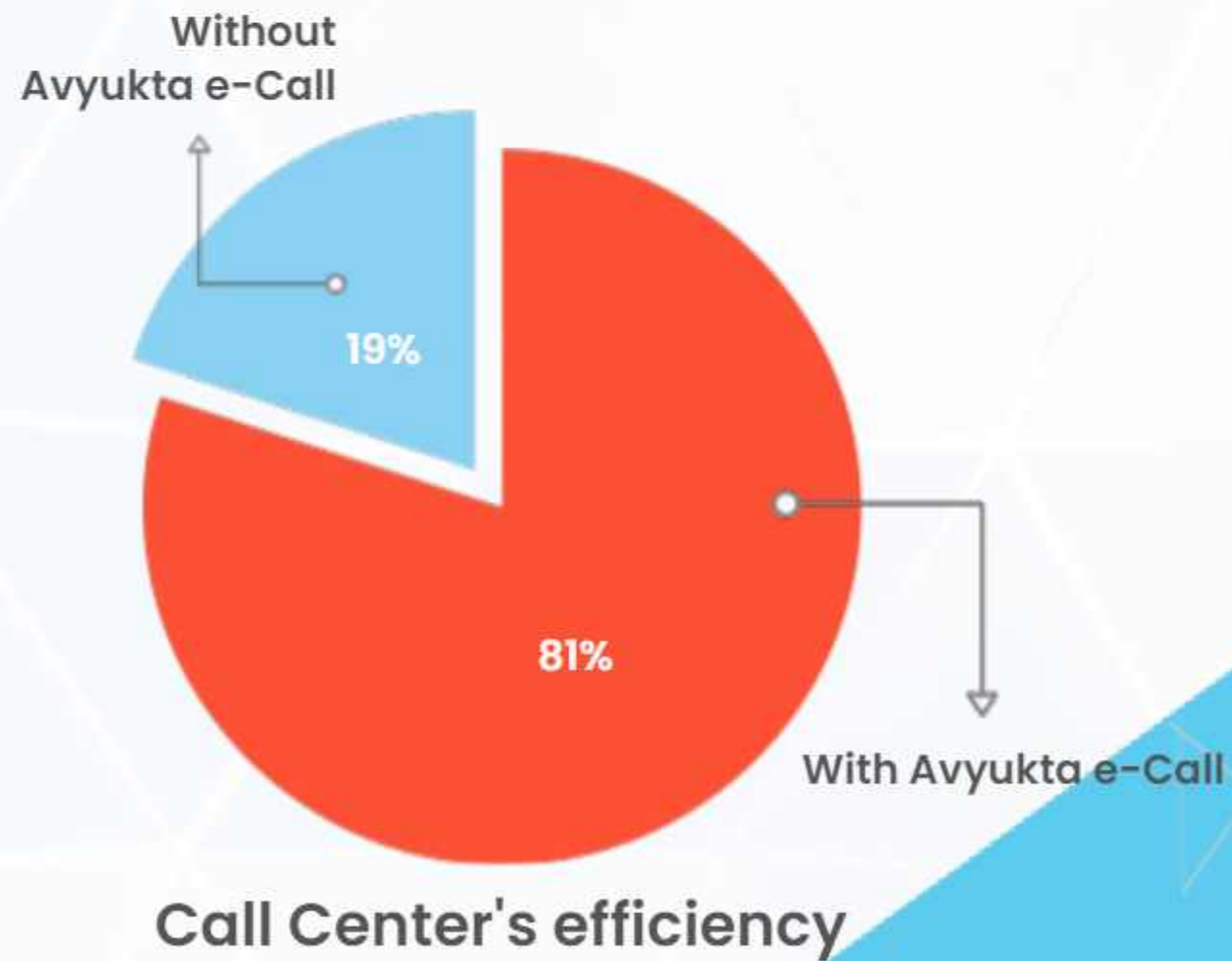
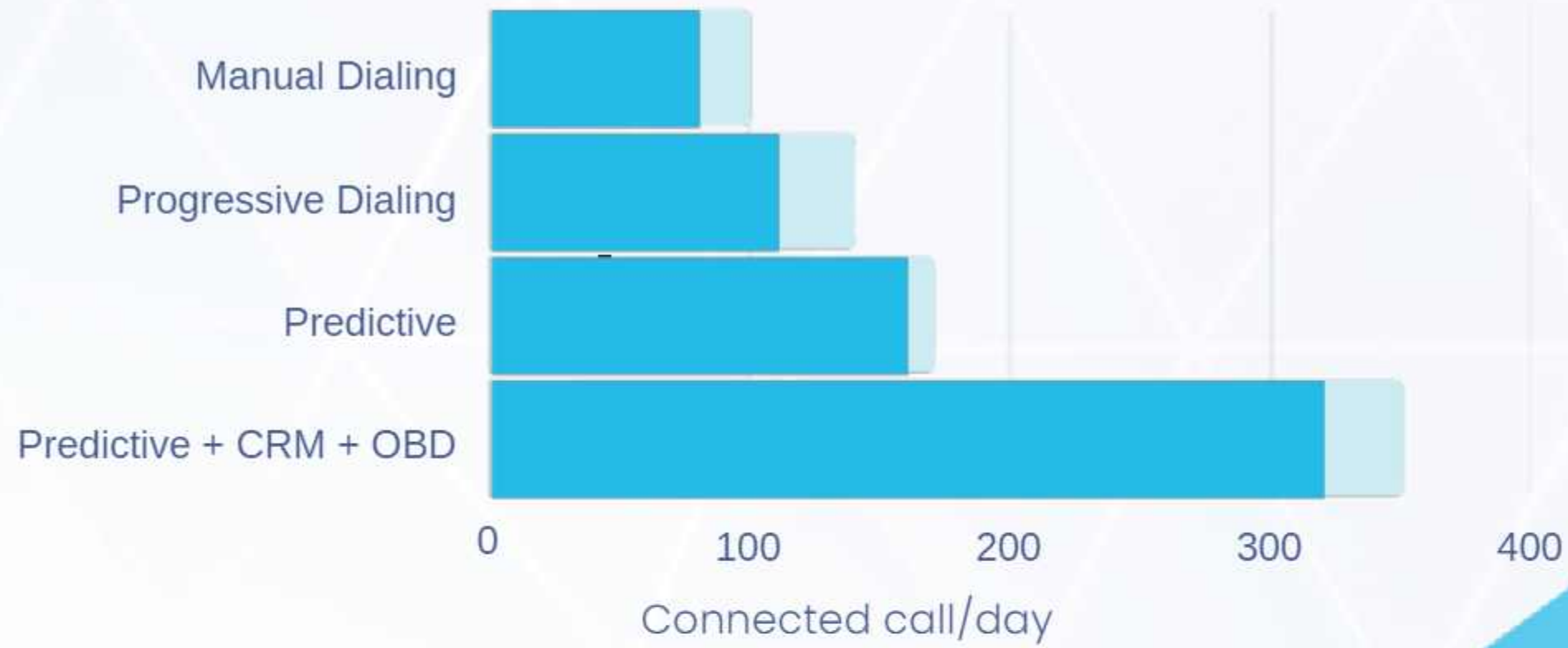
- ✔ Unlimited/Retail DoT VoIP + Free Dialer
- ✔ Transparent Pricing / All Models
Room System for Multi tenants
- ✔ Pay as you Go Models
- ✔ Go Live with PD Calls in 2 Hrs
- ✔ 100 % Compliance Based
- ✔ DoT approved VoIP Minutes
- ✔ India-based 100 MB Premium Data Center
for Compliance

What Avyukta Dialer Suite includes?



1. Direct Hello from Callee, Only Connected Calls
2. OTP / Masking on Leads
3. Recording / Reporting / Real-Time Monitoring / Barge In
4. CRM / SMS / Whatsapp / LinkedIn / FB / Website / E-commerce / API Integration
5. Hot Opt-in Leads / OBD / Press 1
6. Campaign / DID / Customer Care, Inbound ACD Pre / Post IVRS Tree/s, Cater to up to 80% of your client queries without a Human Interaction
7. Custom*: CRM / API Integration for SMS, Email, Zoho, Salesforce, SugarCRM, Lead Squared, Bitrix, e-Commerce Portals, and Websites or Cloud Telephony

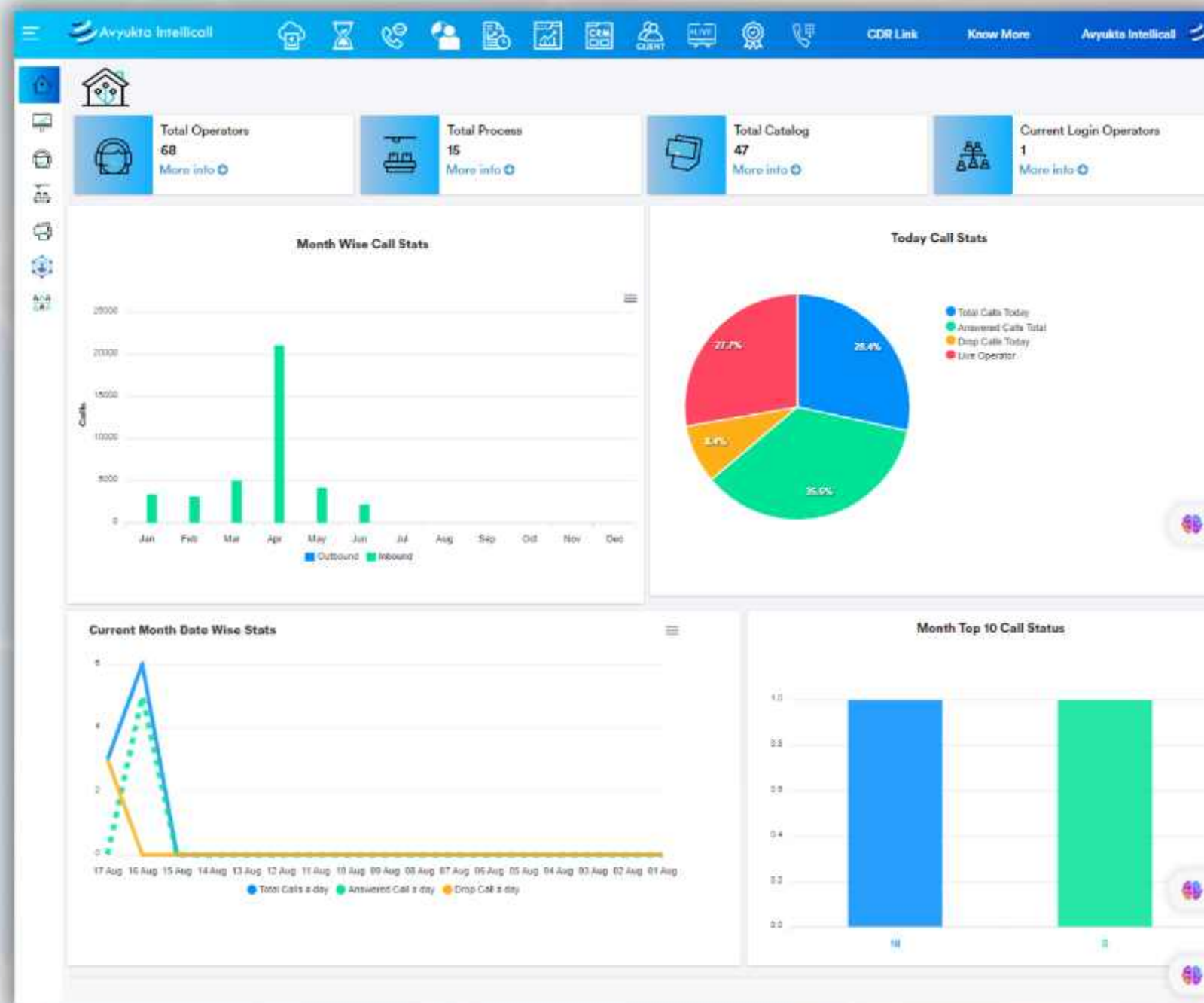




**Avyukta e-Call
Dialer increases
call center
efficiency by 4x**

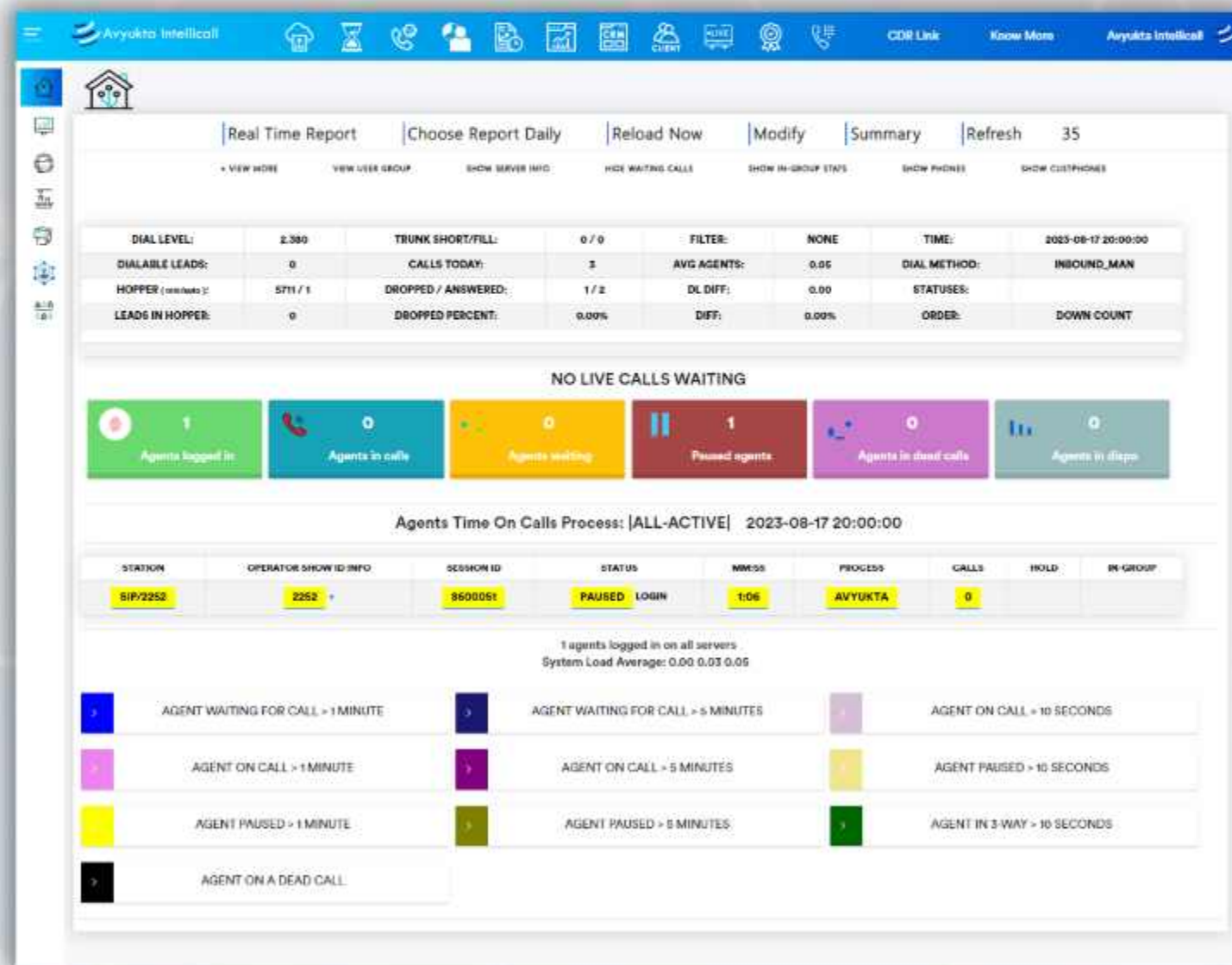


Avyukta Dialer V 2.6 Snapshots - Admin Reports



Avyukta Dialer V 2.6 Snapshots -

Admin Reports



Real Time Report | Choose Report Daily | Reload Now | Modify | Summary | Refresh 35

VIEW MORE | VIEW USER GROUP | SHOW SERVER INFO | HIDE WAITING CALLS | SHOW IN-GROUP STAS | SHOW PHONES | SHOW CUSTOMERS

DIAL LEVEL:	2,390	TRUNK SHORT/FILL:	0 / 0	FILTER:	NONE	TIME:	2023-08-17 20:00:00
DIALABLE LEADS:	0	CALLS TODAY:	2	AVG AGENTS:	0.05	DIAL METHOD:	INBOUND_MAN
HOPPER (contacts):	5711 / 1	DROPPED / ANSWERED:	1 / 2	DL DIFF:	0.00	STATUSES:	
LEADS IN HOPPER:	0	DROPPED PERCENT:	0.00%	DIFF:	0.00%	ORDER:	DOWN COUNT

NO LIVE CALLS WAITING

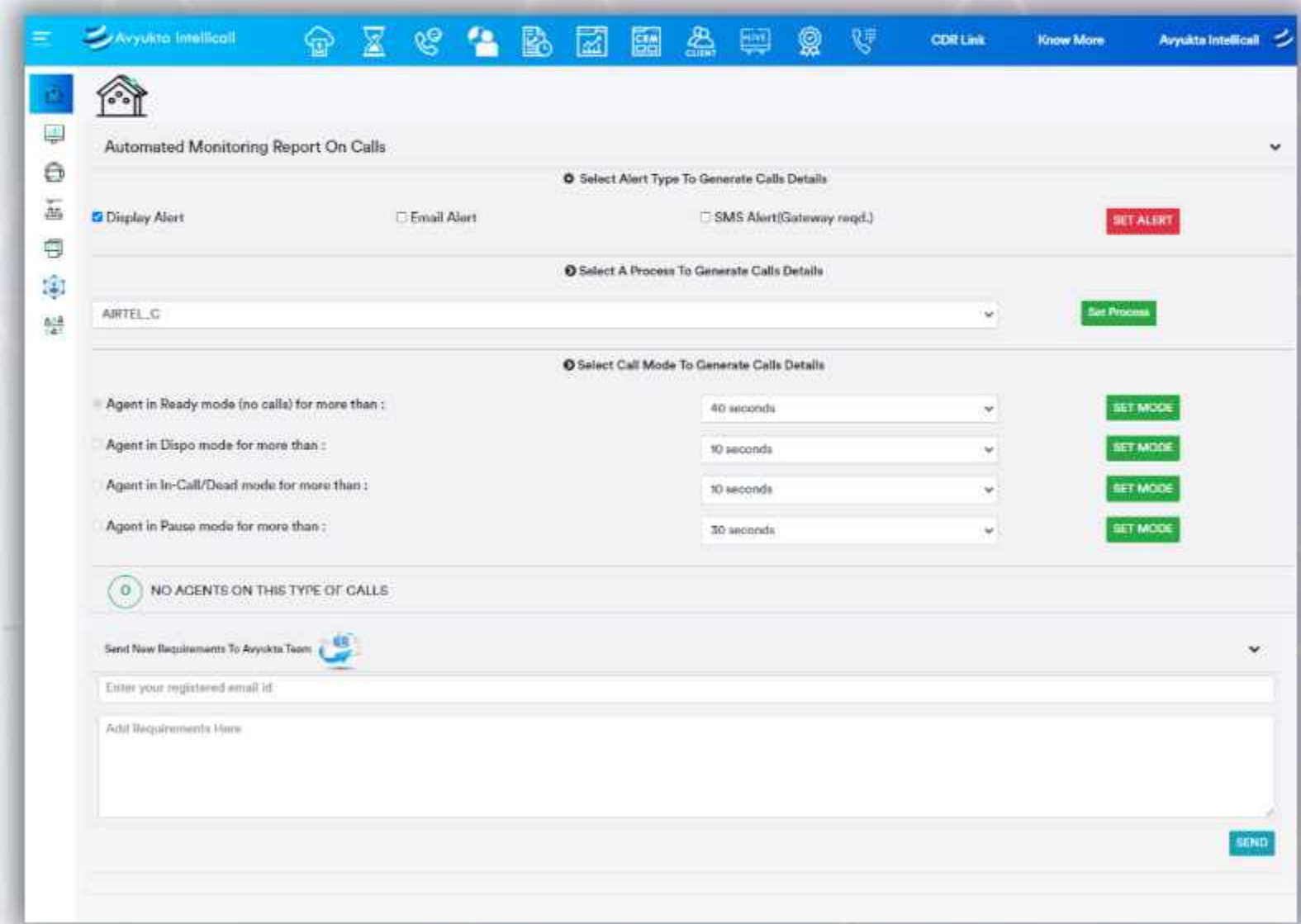
Agents logged in: 1 | Agents in calls: 0 | Agents waiting: 0 | Paused agents: 1 | Agents in dead calls: 0 | Agents in dispo: 0

Agents Time On Calls Process: [ALL-ACTIVE] 2023-08-17 20:00:00

STATION	OPERATOR SHOW ID INFO	SESSION ID	STATUS	NRSSS	PROCESS	CALLS	HOLD	IN-GROUP
SIP/2252	2252	9600051	PAUSED LOGIN	1:06	AVYUKTA	0		

1 agents logged in on all servers
System Load Average: 0.00 0.03 0.05

- AGENT WAITING FOR CALL > 1 MINUTE
- AGENT ON CALL > 1 MINUTE
- AGENT PAUSED > 1 MINUTE
- AGENT ON A DEAD CALL
- AGENT WAITING FOR CALL > 5 MINUTES
- AGENT ON CALL > 5 MINUTES
- AGENT PAUSED > 5 MINUTES
- AGENT ON CALL > 10 SECONDS
- AGENT PAUSED > 10 SECONDS
- AGENT IN 3-WAY > 10 SECONDS



Automated Monitoring Report On Calls

Select Alert Type To Generate Calls Details

Display Alert | Email Alert | SMS Alert(Gateway reqd.) **SET ALERT**

Select A Process To Generate Calls Details

AIRTEL_C **Set Process**

Select Call Mode To Generate Calls Details

- Agent in Ready mode (no calls) for more than : 40 seconds **SET MODE**
- Agent in Dispo mode for more than : 10 seconds **SET MODE**
- Agent in In-Call/Dead mode for more than : 10 seconds **SET MODE**
- Agent in Pause mode for more than : 30 seconds **SET MODE**

NO AGENTS ON THIS TYPE OF CALLS

Send New Requirements To Avyukta Team

Enter your registered email id

Add Requirements Here

SEND

Avyukta Dialer V 2.6 Snapshots - Admin Reports



Avyukta Intellicall

Agent Productivity Report

From: 2023-08-01 To: 2023-08-17 [Show](#)

Copy Excel CSV PDF Print Columns Visible - Search:

Call Date	Campaign	Agent Id	Agent Full Name	User Group	Total Calls	Total Login Hours	Net Login Hours	Total Lunch Time	Total Tea Time	Total Meeting Time	Total Manual Call Time	Total Break Time	Total Queue Time	Total Wait Time
Call	Campaigr	Agen	Agenr	User (Tota	Total	Net L	Total	Total	Total M	Total N	Total	Total (To
2023-08-03	AIRTEL_C	2252	2252	AGENTS	0	00:00:09	0:0:9	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
2023-08-16	AIRTEL_H	2252	2252	AGENTS	0	00:05:01	0:5:1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
2023-08-16	AVYUKTA	9010	deepika	AGENTS	5	18:37:26	18:37:26	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:22	00:00:00
2023-08-17	AVYUKTA	2252	2252	AGENTS	0	01:41:57	1:41:57	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00

Avyukta Dialer V 2.6 Snapshots - Voice Logger



Voice Logger Report

2023-08-17 To Search By Phone Number

Today This Week This Month This Year All Show

Report

Show 10 entries

Copy Excel CSV PDF Print Columns Visible

Search:

S No	RecordingID	FileName	Operator	Length	Extension	CallDate	Action
1	1656615	20230816-103919_9636990024_9010	9010	2.33	8309	2023-08-16 10:39:19	▶ 0:00 🔊 ⋮ 📄
2	1656616	20230816-104402_9636990024_9010	9010	3.80	8309	2023-08-16 10:44:03	▶ 0:00 🔊 ⋮ 📄

Avyukta Dialer V 2.6 Snapshots - Inbound Reports



Avyukta Intellicall [Icons: Home, Settings, Reports, CRM, Client, Live, etc.] CDR Link Know More Avyukta Intellicall

Inbound Daily Report

From: 2021-01-31 To: 2021-01-31

IN-GROUPS
 --ALL INGROUPS--
 AFTERHOURS - AFTERHOURS
 AGENTDIRECT - Single Agent Direct Queue
 AGENTDIRECT_CHAT - Agent Direct Queue for

Select Type
 TEXT

Tick Below
 Show hourly results Show disposition statuses
 Ignore after-hours calls

SUBMIT **DOWNLOAD**

Inbound Daily Report 2023-08-17 20:10:54
 Time range 1 days: 2023-08-17 00:00:00 to 2023-08-17 23:59:59

SHIFT_DATE_TIME_RANGE	TOTAL CALLS OFFERED	TOTAL CALLS ANSWERED	TOTAL AGENTS ANSWERED	TOTAL CALLS ABANDONED	TOTAL ABANDON PERCENT	AVG ABANDON TIME	AVG ANSWER SPEED	AVG TALK TIME	TOTAL TALK TIME	TOTAL WRAP TIME	TOTAL CALL CALL
2023-08-17 00:00:00 - 2023-08-17 23:59:59	0	0	0	0	0.00%	00:00	00:00	00:00	0:00:00	0:00:00	0:00:00
WTD	0	0	0	0	0.00%	00:00	00:00	00:00	0:00:00	0:00:00	0:00:00
TOTALS	0	0	1	0	0.00%	00:00	00:00	00:00	0:00:00	0:00:00	0:00:00

Operator Stats Operator Status Time Sheet Days Status

Operator Stats for

From: 2021-01-31 To: 2021-01-31 Operator: Operator

Operator Time Sheet Operator Status Operator Multiple Day Status Detail Report

OPERATOR TALK TIME AND STATUS:

STATUS	COUNT	HOURS:MM:SS
TOTAL CALLS	0	0:00

OPERATOR LOGIN/LOGOUT TIME:

EVENT	DATE	CAMPAIGN	GROUP	SESSION HOURS:MM:SS	SERVER	PHONE	COMPUTER	PHONE LOGIN	PHONE ID
TOTAL				0:00					

TIMECLOCK LOGIN/LOGOUT TIME:

ID	EDIT	EVENT	DATE	IP ADDRESS	GROUP	HOURS:MM:SS
TOTAL					470079-06-02	

CLOSER IN-GROUP SELECTION LOGS:

#	DATE/TIME	CAMPAIGN	BLEND	GROUPS	MANAGER
TOTALS					

OUTBOUND CALLS FOR THIS TIME PERIOD: (10000 record limit)

#	DATE/TIME	LENGTH	STATUS	PHONE	CAMPAIGN	GROUP	LIST	LEAD	HANGUP REASON
TOTALS									

INBOUND/CLOSER CALLS FOR THIS TIME PERIOD: (10000 record limit)

#	DATE/TIME	LENGTH	STATUS	PHONE	CAMPAIGN	WAIT (S)	OPERATOR (S)	LIST	LEAD	HANGUP REASON
TOTALS										

OPERATOR ACTIVITY FOR THIS TIME PERIOD: (10000 record limit)

These fields are in seconds

#	DATE/TIME	PAUSE	WAIT	TALK	DISPO	DEAD	CUSTOMER	STATUS	LEAD	CAMPAIGN	PAUSE CODE
TOTALS											
HOURS:MM:SS		0:00	0:00	0:00	0:00	0:00	0:00				

RECORDINGS FOR THIS TIME PERIOD: (10000 record limit)

#	LEAD	DATE/TIME	SECONDS	REC'D	FILENAME	LOCATION
TOTALS						

MANUAL OUTBOUND CALLS FOR THIS TIME PERIOD: (10000 record limit)

#	DATE/TIME	CALL TYPE	SERVER	PHONE	DIALED	LEAD	CALLERID	ALIAS	PRESET	CDIR
TOTALS										

CATALOG SEARCHES FOR THIS TIME PERIOD: (10000 record limit)

#	DATE/TIME	TYPE	RESULTS	SEC	QUERY
TOTALS					

PREVIEW CATALOG SKIPS FOR THIS TIME PERIOD: (10000 record limit)

#	DATE/TIME	LEAD ID	STATUS	COUNT	CAMPAIGN
TOTALS					



Avyukta Dialer V 2.6 Snapshots - Operator Stats

Avyukta Dialer V 2.6 Snapshots -



Additional Features

Avyukta Intellicall CDR Link Know More Avyukta Intellicall

Enter Name
Enter Name Here

Enter Customer ID
Enter Customer ID Here

Enter First Contact No.
Enter Contact No. Here

Enter Second Contact No.
Enter Contact No. Here

Enter First VoiceMail No.
Enter VoiceMail Here

Enter Second VoiceMail No.
Enter VoiceMail Here

Enter First Mail Id
Enter Mail Id Here

Enter Second Mail Id
Enter Mail Id Here

Facebook
Facebook Token Facebook API

WhatsApp
WhatsApp Token WhatsApp API

Instagram
Instagram Token Instagram API

Twitter
Twitter Token Twitter API

Submit Back

Add Profile

Avyukta Intellicall CDR Link Know More Avyukta Intellicall

ADD NEW SCRIPT

Script ID:
(no spaces or punctuation)

Script Name:
(title of the script)

Script Comments:

Active:
Y

Admin User Group:
All Admin User Groups

Script Text:
Agent Name(fullname)


Insert

SUBMIT

Add Script Catalog-wise

Avyukta Dialer V 2.6 Snapshots -

Catalog/Lead Uploader

Avyukta Intellicall  CDR Link Know More Avyukta Intellicall

Load leads from this file: No file chosen

Catalog ID Override:

Phone Code Override:

File layout to use:
 Standard Format
 Custom layout
 Custom Template

Custom template to use:
[View template info](#)

Lead Duplicate Check:

Status Duplicate Check:

USA-Canada Check:

Lead Time Zone Lookup:

Avyukta Dialer V 2.6 Snapshots -



Agent Page

STATUS: Calling (781)084-4000 UID: M8101846290000000331 Waiting for Ring... 1 second User: 1022 campaign: SUPPORT Seconds: 2023-08-19 18:48:38 session ID: 8800053 Calls in Queue: 0

Logout

Avyukta Intellicall

Enter Number Dial

Groups, Dial Next Number, Web Form, Web Form 2, Park Call, Transfer Call, Hangup, Manual Dial, Pause Code, Agents View -

Hide Calls in Queue NO ACTIVE CALLBACKS

Other agents status: 1016 - Amit 402:57, 1111 - MONA 374:55, 1022 - Twinkle 2:09

Time	Channel	Information
Title: Ms	First Name: Twinkle	Middle Name:
Last Name:	Address1: Avyukta Intellicall, 89 A, Marudhar Nagar	Address2: Heera Nagar, Vaishali Nagar
Address3:	City: Jaipur	State: RJ
Postal Code: 302021	Province:	Vendor ID: 101020
Gender: F - Female	Phone: 7810844000	DialCode: 1
Alt. Phone:	Show:	Email: twinkle@dialerindia.com

Comments 0
Interested

Script, Note, VIEW CALL LOG, Chat Internal, Chat Customer

PHONE	FULL NAME	WAIT	AGENT	CALL GROUP	TYPE
-------	-----------	------	-------	------------	------

Agent Dashboard

STATUS: Calling (781)084-4000 session ID: 8800053 DISPOSITION CALL : 7810844000 (Hangup,Agent) :56.37

CALL DISPOSITION

A - Answering Machine, DC - Disconnected Number, NI - Not Interested, B - Busy, DCC - Declined Sale, NP - Not Paid for Price, CALBK - Call Back, DNC - DO NOT CALL, SALE - Sale Made, CBHOLD - Call Back Hold, R - No Answer, XFER - Call Transferred, DIAL - Direct Air

PAUSE AGENT DIALING, CLEAR FORM SUBMIT

Interested

Dispositions

STATUS: Calling (781)084-4000 session ID: 8800053 Calls in Queue: 0

Select a Date Below: Hour: 00 Minutes: 00 server time

MY CALLBACK ONLY

CB Comments:

2023 August 2023

Wed, Nov 23

16952, Heera Nagar, Vaishali Nagar, 120, 2000, twinkle@dialerindia.com

Set Reminder

CTI Hardware



Headphones

Call centre
Headphones

We provide premium quality headphones with USB jack, and noise cancellation, of all brands like Sennheiser, Plantronics, Dasscom, Vonia, Asttecs etc.



Server

Servers

Servers with different configurations and Brands like Dell, Lenovo etc .



PRI CARDS

1, 2, 4, 8 Ports

PRI Cards with/without echo cancellation of all premium brands like, Asttcec sAllo, Sangoma, etc.



GSM
GATEWAY

4, 8, 16, 32 Ports

We offer brand new GSM gateways of brands like Dinstar, Synway, OpenVox, etc.



IP PHONES

VoIP Phones

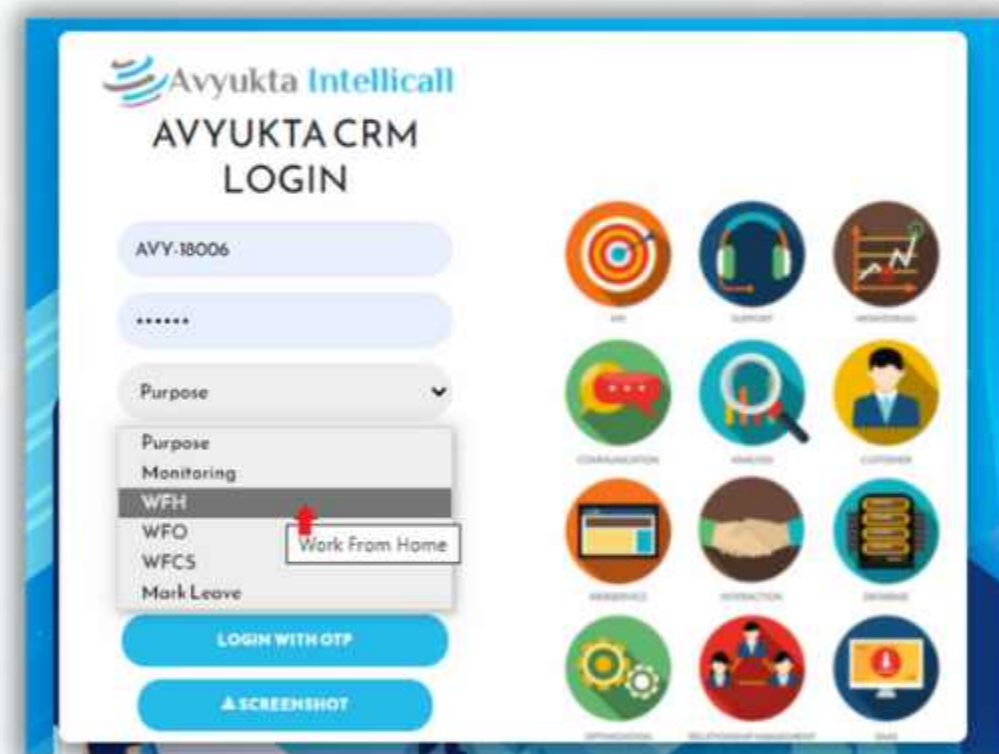
Make phone calls through internet with IP phones of leading brands like Grandstream, Yealink, Akuvox, etc.

CTI Partners

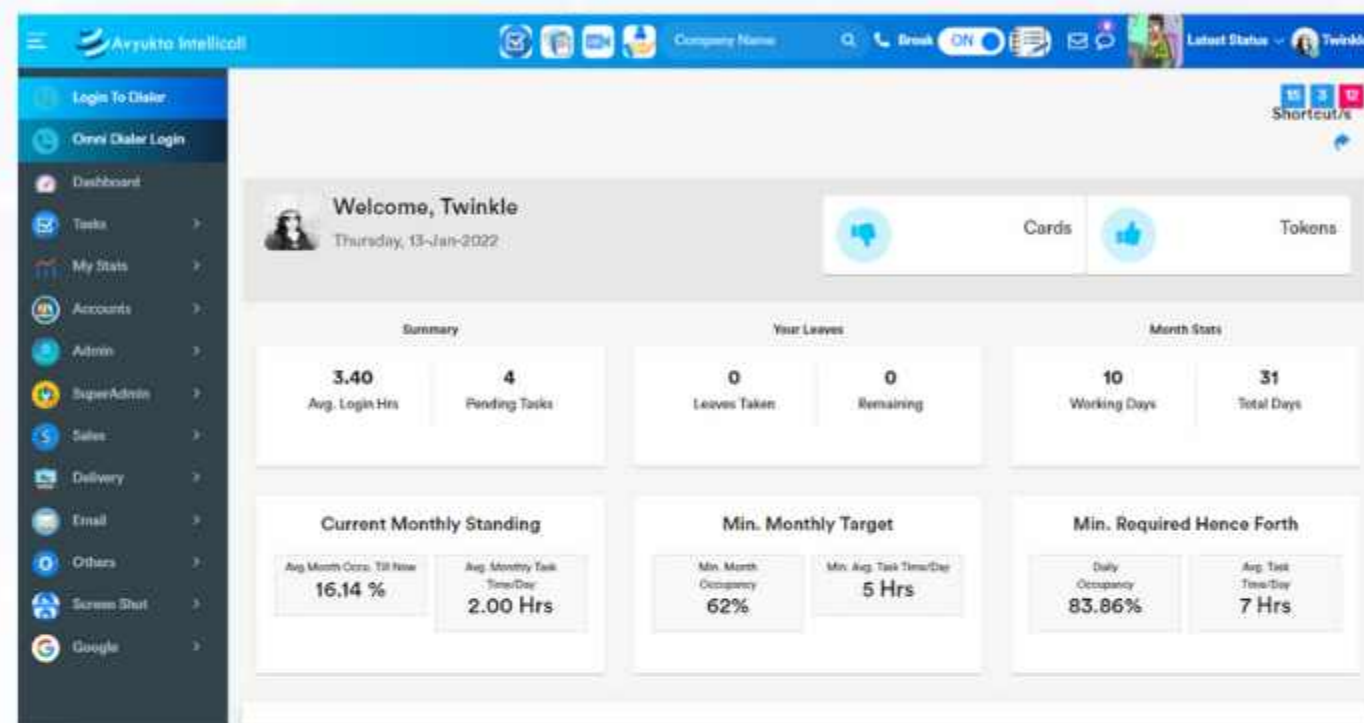




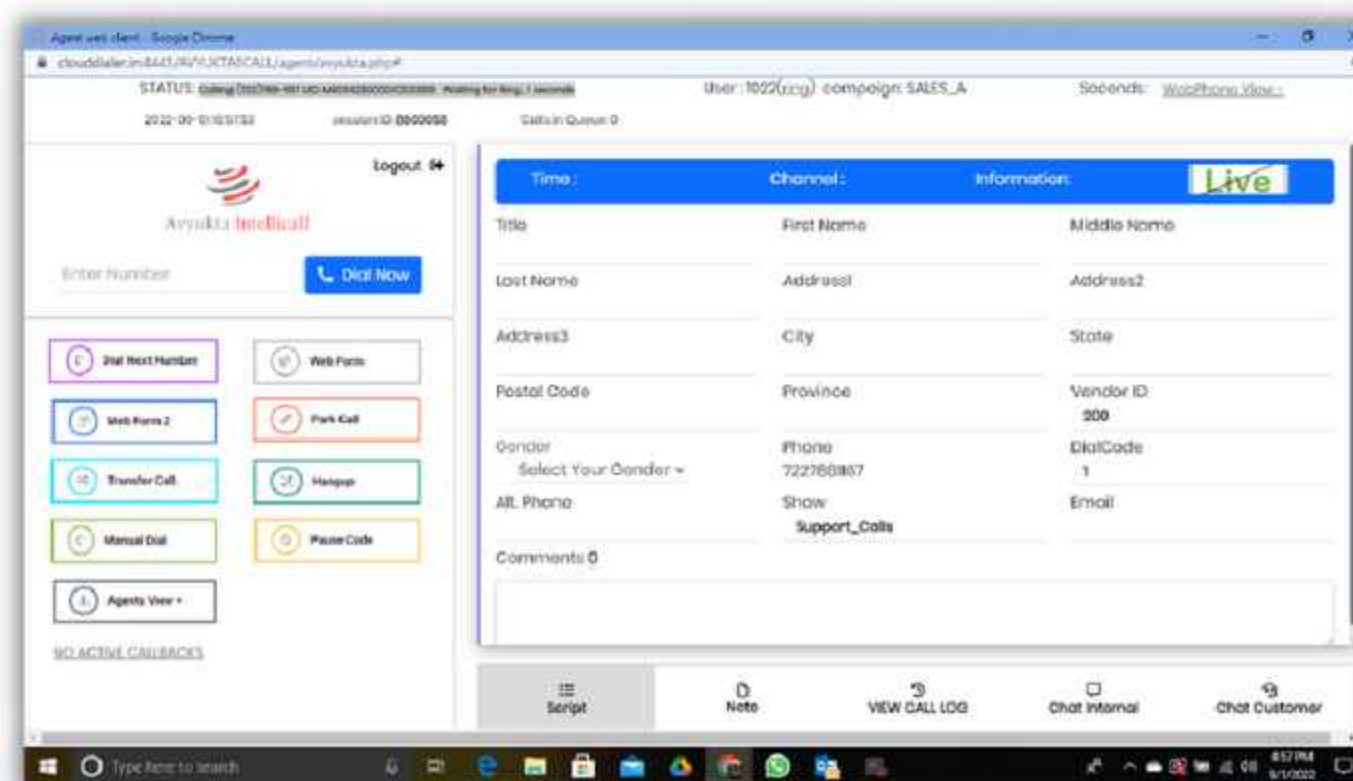
Avyukta e-call Omnichannel CRM Module



CRM Login with Work From Office /Home/ Client Site/ Monitoring or Mark Leave

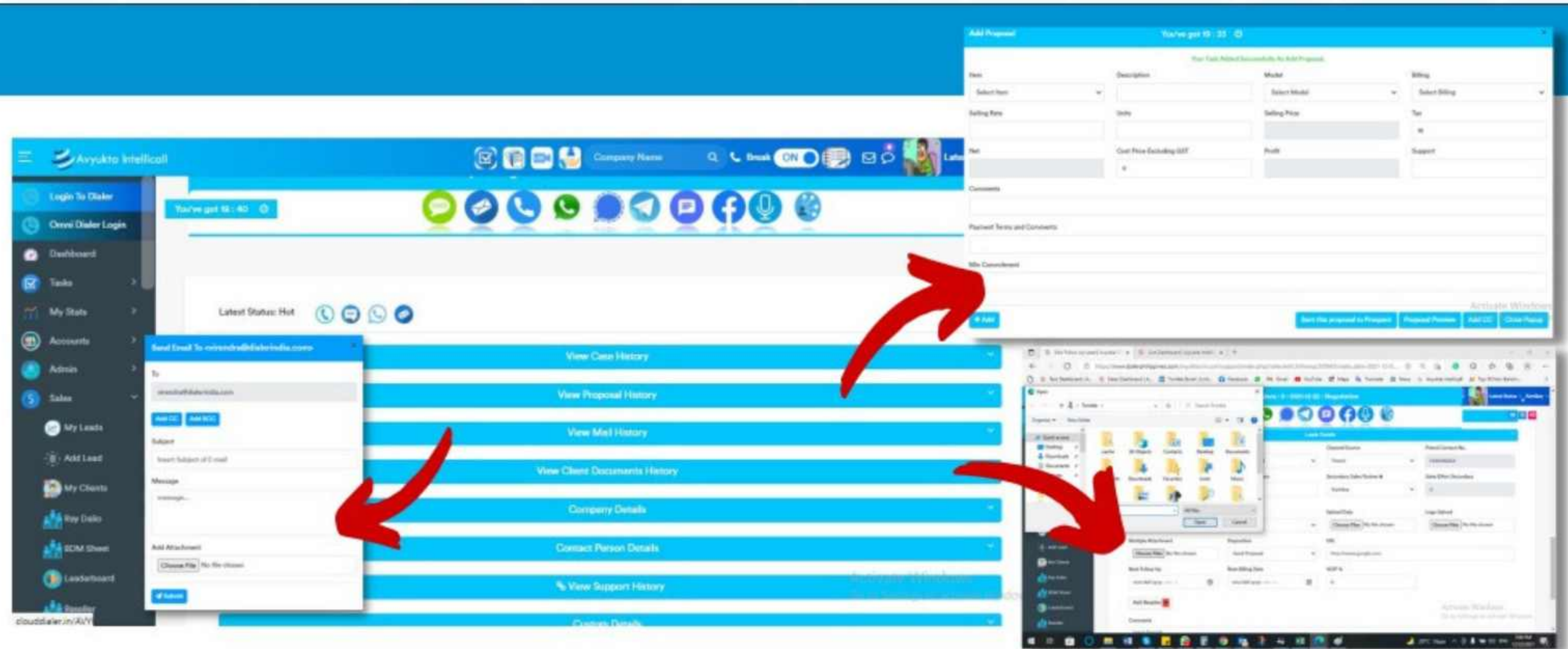


Task Dashboard with a summary of pending/assigned/escalated Tasks



Dialer Login with auto pop-up on CRM Login

Avyukta Sales/Lead Management CRM Module



Gone are the days of Manual Lead Generation, Lead Management, Follow-Ups, Closures, Documentations, Proposals, Demos, Invoicing, Servicing, Supporting, Ticketing & many more that were not automated

Avyukta e-call Task CRM Module

Add Task

The screenshot shows the 'Add Task' form in the Avyukta CRM module. The form is titled 'Task' and has a sub-header 'Add Task'. It contains several input fields and dropdown menus for adding a new task. The fields include: Customer Name, Task, Map with KRA, Add URL, Select Schedule (One Time), Add Dead Line (45-min-yyyy), Type (LT), Time Expected (Min) (00), Next Update Time (Min) (20), Sales Person (Select Sales Person), Assign To (Tawake), Customer ID, Reseller, Assign By (Tawake), and Project Name (Select Project). There are also buttons for 'Add Bulk Task' and 'Add Paid Task'.

Today Task

The screenshot shows the 'Today Employee Task' table in the Avyukta CRM module. The table is titled 'Recurring Tasks' and has a sub-header 'Today Employee Task'. It contains a table with 4 columns: Schedule Tasks For Today, Client Name, Task, and Pending Since. The table has 10 rows of data. There are also buttons for 'Assign Task', 'Copy', 'Excel', 'CSV', 'PDF', 'Print', and 'Columns Visible'. The table is filtered for 'Schedule For Today' and 'Task CRM'.

Schedule Tasks For Today	Client Name	Task	Pending Since
<input type="checkbox"/>	SMO	Creating tempit and posting it	04-05-23
<input type="checkbox"/>	Old Customer	Old Customer Contacting	01-05-23
<input type="checkbox"/>	new load	Lead generation	01-05-23
<input type="checkbox"/>	Running Clients	Client Handling	01-05-23
<input type="checkbox"/>	Other customer	RGA and followup	01-05-23
<input type="checkbox"/>	hbs	Followup	20-05-23
<input type="checkbox"/>	NA	Followup	19-05-23
<input type="checkbox"/>	NA	Followup	18-05-23
<input type="checkbox"/>	NA	Followup	18-05-23
<input type="checkbox"/>	Zaappy Trading LLC	Followup	18-05-23

Avyukta e-call Account CRM Module

Soa Module

Payment

Services
Dashboard / Add Services / Video Wiki

Services:

Enter CID/Customer Name/Company Name: SOA Testing

Projects: Domestic

Customer ID: SOA-Mon-Kar-Jai-6269-17985

Select Entry Type: Subscription

Select Subscription Type: Select Any One

Billing Day:

Opening Balance:

Items: None selected

GST (%): 0

Start Date: dd-mm-yyyy

End Date: dd-mm-yyyy

Validity Days:

GST Amount: 00

Amount: 00

Net Amount: 00

Add CC Email ID: man@dealerindia.com

Add Attachment: Choose File (No file chosen)

Previous Balance :	1838329.92
Updated Balance :	0
Total Balance :	0

Add Comments

Enter Comment

All Subscriptions

Show 10 entries

Payments
Dashboard / Add Payments / Video Wiki

Payments

Enter CID/Customer Name/Company Name: RAJASTHAN PATRIKA PRIVATE LIMITED

Projects: Domestic

Customer Name: Sanjay

Customer ID: RAJ-San-Kar-Jai-6269-17985

Company Name: RAJASTHAN PATRIKA PRIVATE LIM

Payment



Avyukta e-call HRMS CRM Module

Add Employee

Employee Shift

Add Employee
Dashboard / Employee / Video Wiki

Add Employee: *This Section is used to Add employee for different pages of CRM to different users/employees.*

Title
Select

First Name
Enter First Name

Middle Name
Enter Middle Name

Last Name
Enter Last Name

Company Name
Select Company

Email
Enter Email Id

Country
India (IN)

Contact no.
Enter Contact Number

DID No.
Enter DID Number

Qualification
Enter Qualification

Joining Date
Select Association Date

Date Of Birth
Select Date Of Birth

Facebook Link(Url)
Facebook Page Link(Url)

LinkedIn Page Link(Url)
Kia Link(Url)

Twitter Link(Url)
Twitter Page Link(Url)

Instagram Link(Url)
Instagram Page Link(Url)

Address
Enter Address

Add Dealer/Telephony Profile Level
Admin Sales Account Support Developer

Profile
Admin Sales Account Support Developer

Add Image
Choose File No file chosen

Table:

Employee Id	Employee Name	Password	Email	Mobile	Extension	DID No	Qualification	Association Date	Date Of Birth	Profile	Created Date	Options
AVY16647	Alic	0272	Alic@gmail.com	XXXXXXXXXX						Admin	30-11-0001	Details
AVY16648	Ary	0271	Ary@gmail.com	XXXXXXXXXX						Admin	30-11-0001	Details
AVYUKTA-1000	Avyukta.Avyukta	0271	Cms@diatermika.com	XXXXXXXXXX						Admin	30-11-0001	Details

Employee Shift
Dashboard / Emp Shift / Video Wiki

Users List
Select User

Shift Zone
Select Shift Zone

Start Time
--:--

End Time
--:--

Login Time
--:--

Add Shift

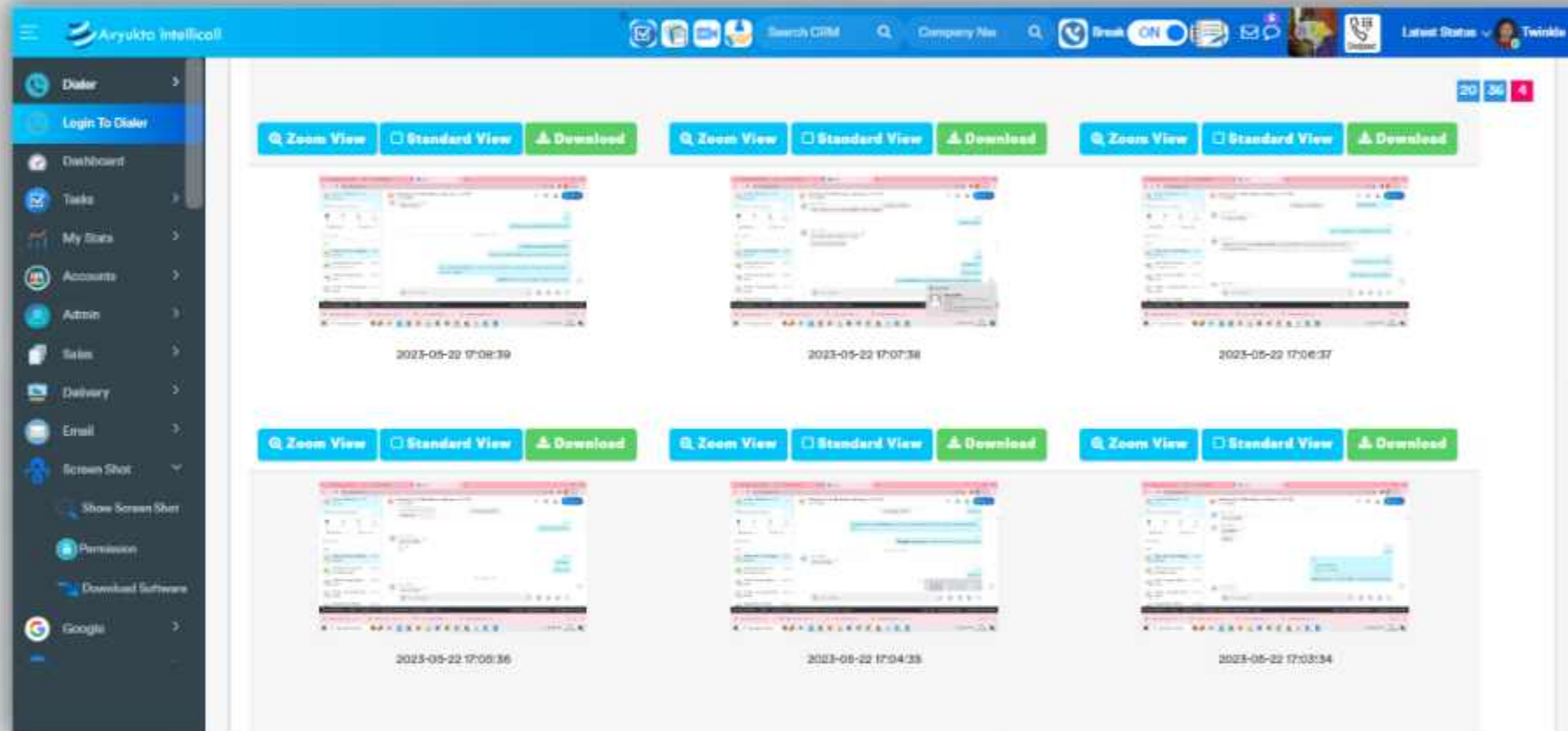
Show 10 entries

Employee Id	Shift Type	Start Time	End Time	Status	Login Time
Yash	Day	00:00:01	23:59:59	Active	12:00:00
Vishwendra	Day	00:00:01	23:59:59	Active	11:00:00
Udayveer	Day	00:00:01	23:59:59	Active	11:00:00
Twinkle	Day	00:00:01	23:59:59	Active	10:00:00
Sunil	Day	00:00:01	23:59:59	Active	10:30:00

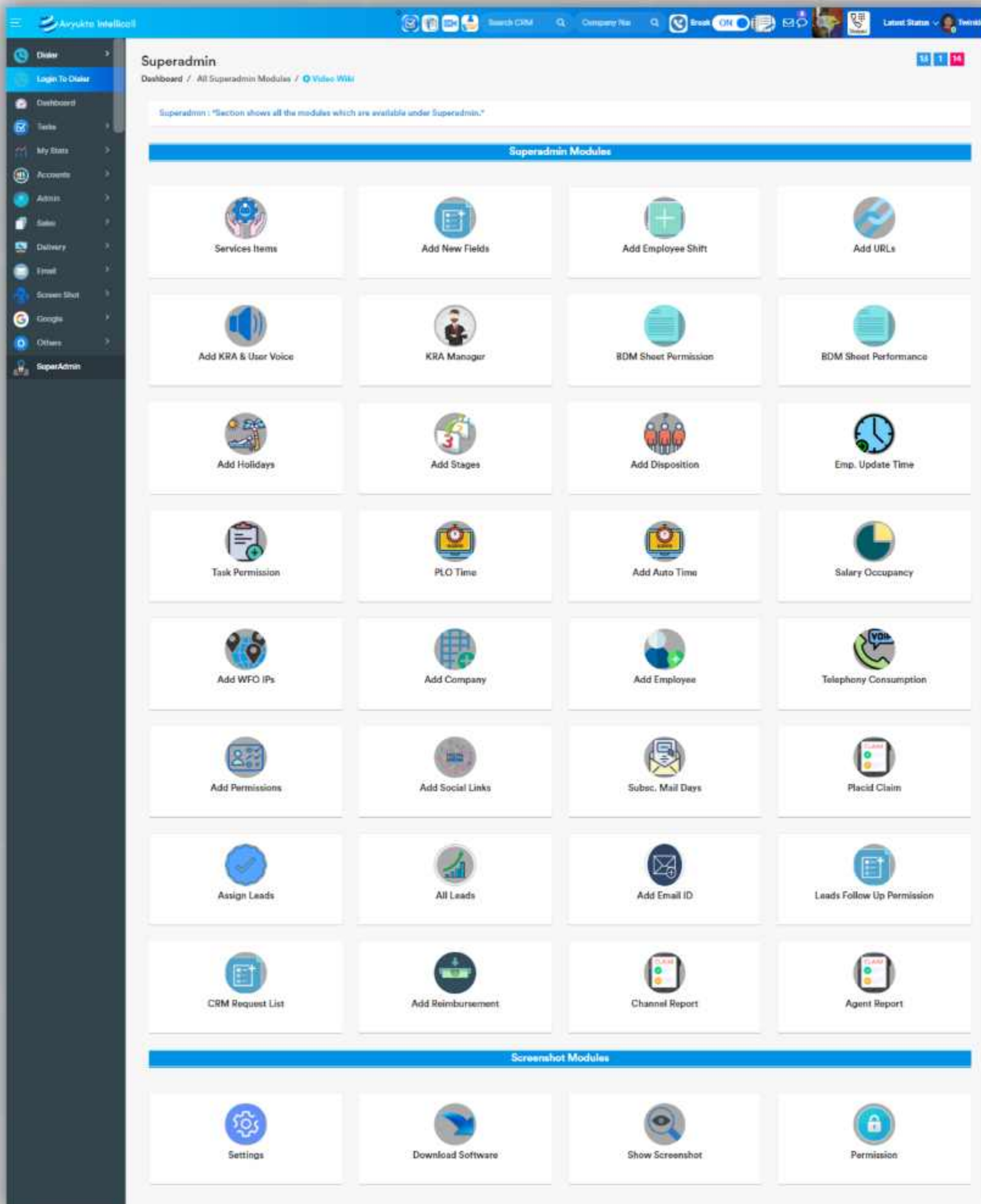
Avyukta e-call WFH/Screenshot CRM Module



Live Dashboard with location and Task Tracking



Screenshot every 30 seconds while Employee/Agent on Task



Avyukta e-call SuperAdmin CRM Module having 25+ Detailed Reports and Permissions

Custom Field and Stage Options



Custom Stages can be added by user

Add Custom Fields

Select Form: Field Type: Label Name (Form Column Name):

Column Name (Table Column Name):

Submit

Fields List

SN	Label Name	Form Name	Type Name	Entry Date
No matching records found				

Showing 0 to 0 of 0 entries (filtered from 5 total entries)

Add Stage

Add Stage: "Section is used to Add stage for different pages of crm to different users/employees."

Stage Name: **Add**

Stage List

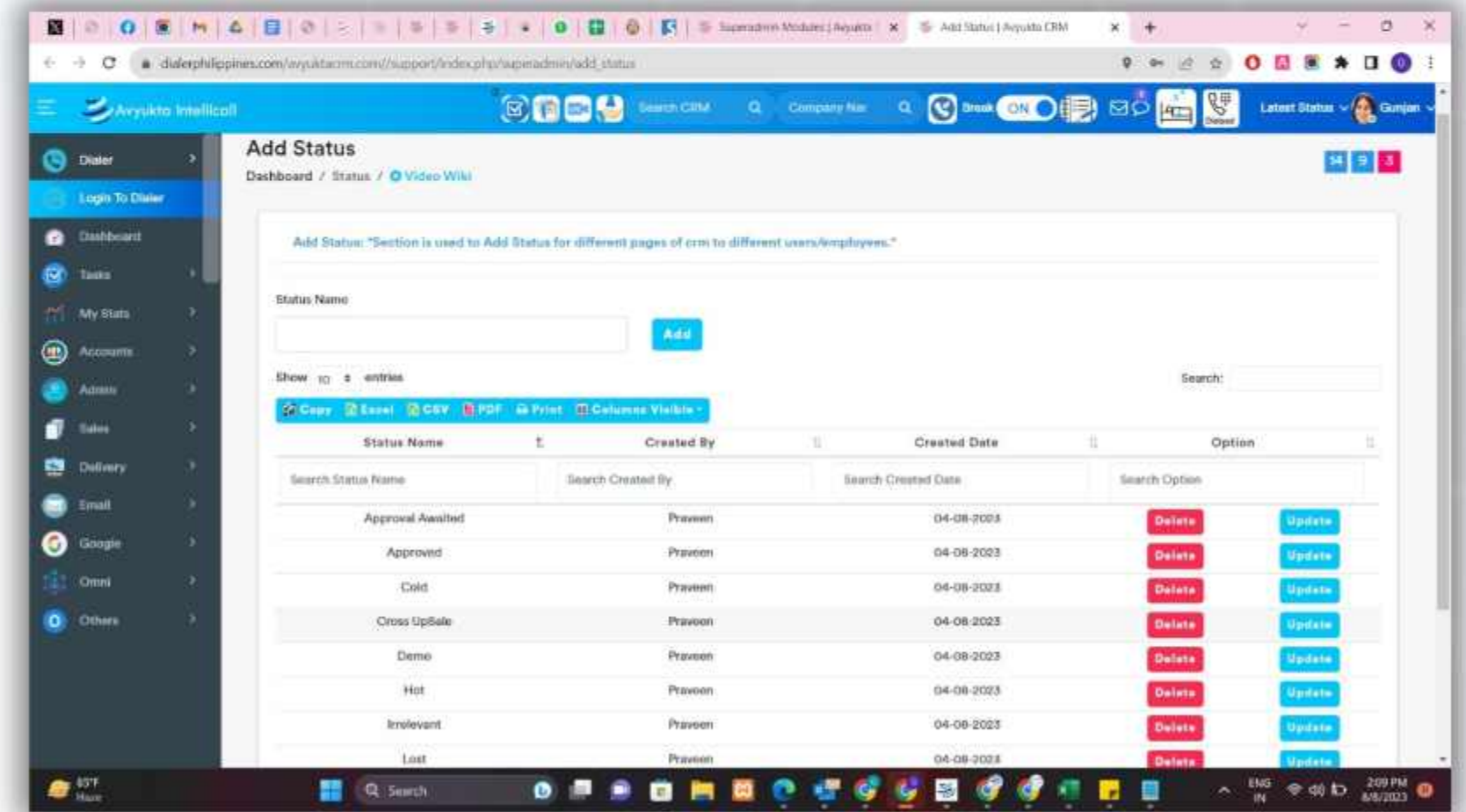
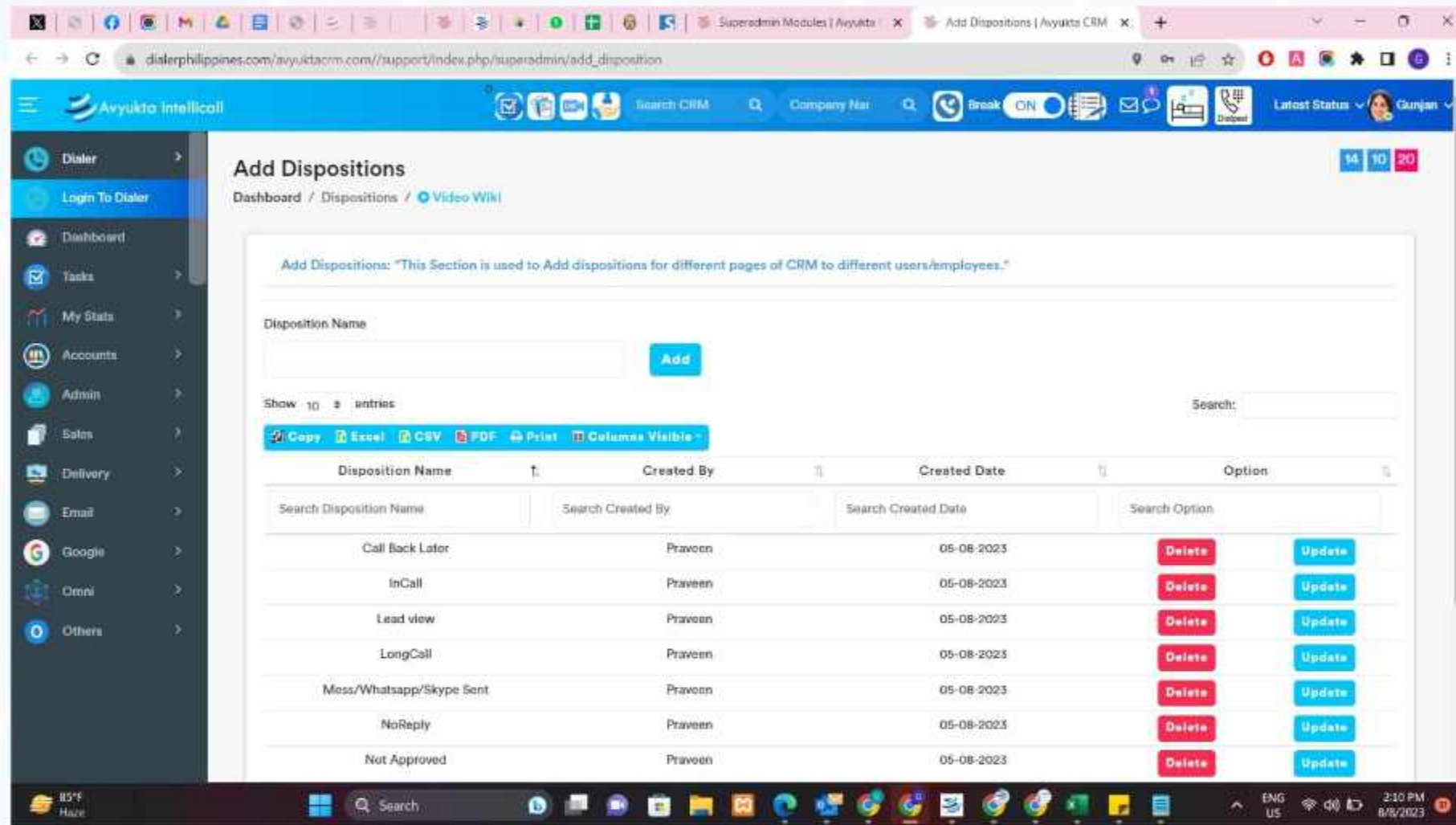
Stage Name	Created By	Created Date	Option
Cold	Praveen	07-10-2021	Delete Update
Demo	Praveen	07-10-2021	Delete Update
Follow_Up	Praveen	07-10-2021	Delete Update
Hot	Praveen	07-10-2021	Delete Update
Lost	Praveen	07-10-2021	Delete Update
Not Accountable	Praveen	07-10-2021	Delete Update
Opportunity	Kartikay	01-01-1970	Delete Update
Presales	Praveen	07-10-2021	Delete Update
RGA Done	Praveen	07-10-2021	Delete Update

Additional Custom Fields can be added by the user

Custom Disposition and Status Options



Custom Status can be added by user



User Defined Custom Dispositions



Why choose Us?



- **No Blame game**
Single Vendor coordination for Dialer/DoT VoIP / CTI / CRM
- **Lower than your lowest bidder**
Customized CRM, IVRS, Asterisk development at most affordable costs, with free live demo and money bank guarantee
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All Opex/Capex to-based techno-commercial models, start at 5000 INR.
15 Yrs of experience,
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- **Expert and Creative team**
We've talented developers, 25+ Asterisk Engineers, Designers and Marketers available 24x7 Support NoC



Additional Links:



Avyukta e Call Dialer Feature List:

https://www.dialerindia.com/downloads/Avyukta_e_Call_Feature_List.pdf



Avyukta e-Call Omni Channel CRM

<https://www.youtube.com/watch?v=tK4f87RQKQg>



CRM PPT

<https://www.dialerindia.com/downloads/CRM%20PPT.pdf>



Dialer VoIP Call Center Ratesheet

https://www.dialerindia.com/priceportalavyukta/Dialer_VoIP_CallCenter_Ratesheet.pdf

Our Partner



*astTECS is in end-to-end unified communications, offering wide range of cutting-edge enterprise telecom products based on open-source technology & world-class support to global customers through our in-house Global Support Management Center (GSMC).



Next2Call is the parent company of Winet Infratel, one of the leading players in the field of ISP Services, BPO, and IT services with more than 8 + Years of Experience with integrated telephony services of Experience with 500+ seats.



World Phone is recognized as one of the 10 fastest Internet Service Providers and amongst India's most trusted Internet/Cloud Telephony providers. * It is well known for its inventive leading-edge solutions in the Internet and Internet telephony space.

Our Client



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Brands which trusted us since 15 Years :



Amul



Pizza hut, KFC , Indian Oil Corporation , Gujarat Tourism , Amul , Computax , Taxway , Shri Ram Group , Pfizer , TITAN , Converse , HPCL/BPCL , Rajasthan Patika , Ajeevika , Kadence , BSNL , Brickfolio , Kogta , BJP , Fastrack , I globe , Ketto , AKS University , Jammu Kashmir electricity Board , Paytm , PM helpline , Team Computers just to name a few

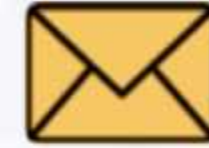


Keep in touch



Mailing Addresses

- Rajasthan**
89, lane 3B, Marudhar Nagar, Ajmer Road, Jaipur, Rajasthan,
302021
- Philippines**
Unit 2002 Cityland 10 Tower 2,
H.V Dela Costa Street, Salcedo
Village, Makati City, 1227 Metro Manila , Philippines
- New Delhi**
F-1/9, 1st floor, Opp. Honda showroom, Okhla Phase 1, New Delhi
– 110020
- Gujarat**
C-1028, Siddhi Vinayak Tower, Ahmedabad, Gujarat 380051
- Kenya**
2 Floor, Brick Court, Woodvale Grove, Nairobi, Kenya



Email Address

leads@dialerindia.com



Phone Number

India :+91-856-0000-600
US :+1-408-791-3820



Websites

www.dialerindia.com
www.dialerphilippines.com
www.avyuktacrm.com



[avyukta_ecall](https://twitter.com/avyukta_ecall)



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